ST.JOSEPH'S COLLEGE FOR WOMEN (AUTONOMOUS) VISAKHAPATNAM
I SEMESTER
B.B.A Time: 6/5HRS/ WEEK
BBA1302 (4) INFORMATION TECHNOLOGY FOR MANAGERS MARKS: 100
w.e.f.2016 -17 ("16AD" Batch) SYLLABUS

**OBJECTIVES:** To enable the students to have an understanding of nature and principles of management.

## COURSE:

UNIT – I: IT in the Modern Organization: Basic concepts of Information systems – Organizational structure and IT support. IT support at different organizational levels managing Information Technology in organizations.

**Introduction to Computer systems :** Introduction to Computers – Five generations of Modern Computers – Classification of Digital Computer systems.

**UNIT-II: Computer Hardware:** Computer Hardware: Central processing Unit (CPU). Control Unit, Arithmetic Logic Unit (ALU).

**Memory**: Memory Organization – Random Access Memory (RAM), Dynamic Ram (DRAM, Static RAM (SRAM). Read only memory (ROM), Registers.

**Secondary Storage Devices**: Magnetic Tape, Magnetic Disks, Hard Disks, Flexible Disks, Optical Disk.

Input Devices: Key Board, Mouse, Trackball, Game Controllers, Scanners, Voice Recognition, Web Cams, Digital Cameras, OCR, OMR, MICR.

**Output Devices :** Monitor : CRT Monitors, Flat-Panel Monitors – Printers : Daisy-Wheel , DoT-Matrix, Ink-jet Printer – Plotter, Multimedia Projector.

UNIT- III: Computer Software: System Software and Application Software. Operating systems: Windows operating systems, Mobile Device Operating systems, and Notebook operating systems.

**Application Software**: Types of personal Application software. Spreadsheets – Data Management – Word processing – Desktop publishing, Graphics, CAD, CAM, CIM, Multi Media. Speech-recognition software, Groupware, Software suits.

**Programming Languages**: Assembly language, procedural languages, Non-procedural languages, Natural programming Languages, Visual programming languages, Hyper Text Markup Language, Modeling Language object-oriented programming Languages.

**UNIT-IV**: **Telecommunications and Networks**: Introduction, Analog and Digital signals. Modulation – Need for Modulations, Types of Modulations. Modems.

**The Tele Communication System:** Communication Processors: Modem, Multiplexers, Front-end processor.

**Communication Media & Channels :** Cable Media, Broadcast Media Channels. Twisted pan, Coaxial Cable, Fiber-Optic cable, Micro-wave, Satellite, Radio, Cellular Radio, Infrared Global Positioning Systems.

**Networks**: Local Area Networks, LAN Topologies, Wide Area Networks (WAN) – Value Added Networks (VAN) – Virtual Private Networks (VPN)

**The Internet, Intranets and Extranets:** The Evolution of the Internet, services provided by the Internet, World Wide Web: Intranets & Extranets.

UNIT V: New Technologies in Information Technology: Introduction to Hyper Media, Artificial Intelligence and Business Intelligence, Knowledge Discovery in Database: (KDD). Data warehouses and Data Marts. Data Mining and On-line Analytical processing (OLAP) – Enterprise Resource planning (ERP) – Supply Chain Management (SCM) – Customer Relationship Management (CRM) – Geographic Information systems.

## **REFERENCES:**

- 1. Ms. J.J.L.R. Bharathi Devi, M.Com., MBA., MCA., M.Phil (Computers), M.Phil (Management) A Text Book on Information Technology, Maruti Book Depot, Guntur.
- 2. N.V.N. Chary & Lalitha S., Fundamentals of Information Technology, Kalyani Publishers, Hyderabad.
- 3. Turban, Rainer, Potter "Introduction to Information Technology", Wiley India [2<sup>nd</sup> Edition]
- 4. Alexi's Leon and Mathews Leon, Fundamentals of Information Technology, Leon Press [2<sup>nd</sup> Edition]

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